



THE HIRE NET.WORK INC.

Kathleen Redmond **Business Leader Coach, Trainer and Facilitator**

Kathleen Redmond is an internationally recognized Business Leader Coach, trainer, and keynote speaker and an associate of The Hire Net.Work Inc. Kathleen's own company, established in 1993, notably advances organizations in the areas of performance management, workplace effectiveness and employee retention. With over 25 years of management experience and a passion for what she does best, Kathleen has worked in the heart of industry, training and coaching leaders, delivering keynote addresses and creating programs that positively impact the "bottom line." The culmination of her work, expertise and research has been released recently in her new book: *Rules of Engagement for Communicating at Work: 5 Strategies for Decreasing Conflict and Increasing Collaboration*.

Kathleen has a Bachelor of Arts from the University of Toronto and a Master of Arts in Adult Education from Central Michigan University. She is a master trainer for Development Dimensions International (DDI), training and certifying facilitators to deliver programs focusing on behavioural based interviewing techniques, leadership, team building, communication skills and coaching. She recently completed the certified coaching program at Corporate Coach University -- trainers of advanced corporate coaching skills for individuals worldwide -- and is a member of the International Coaching Federation (ICF). Kathleen is certified to administer Myers-Briggs Type Indicator, True Colors® and an Emotional Intelligence instrument.

Bilingual in both English and French, Kathleen has successfully worked with companies such as: Delta Hotels, Irving Pulp and Paper, General Motors, Labatt Breweries, Coca Cola Enterprises, Royal Canadian Mint, Cara Operations Limited and Harlequin Enterprises - moving them toward a working environment that is productive, collaborative and meaningful for employees, managers and senior leaders.

Kathleen has worked worldwide in Turkey, France, Barbados and Hawaii with managers and educators. She has taught at Humber College in the Hotel and Restaurant Management program for five years and was Coordinator of the program for two years as well as taught Developing Management Skills to fourth year B.A. students at the University of Guelph. Kathleen is currently a member of the Ontario Society of Training and Development, The Canadian Association of Professional Speakers, International Coaching Federation, Human Resource Professionals of Ontario and the Association of Consultants, Counsellors, Psychometrists and Psychotherapists.

Comments regarding a training program with individual coaching sessions for participants:

“Our managers came out of the session refreshed, empowered and confident with how to deal with difficult employee situations. More importantly, many managers have approached me since the session to let me know that they have used the tools successfully!”

Laura Falby, Labatt Breweries

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